

ACTION FOR HUMANITY

15 YEARS ON

PALESTINE

THREE YEARS OF CRISIS AND RESPONSE

2023

DEDICATION

This report is dedicated to Action For Humanity's Palestine Field Team.

For three years, our colleagues have worked at the forefront of one of the most challenging humanitarian crises in modern history.

They have delivered food amidst shortages, transported water when systems collapsed, established shelters for families forced from their homes, supported hospitals under immense strain, protected vulnerable children, and stood alongside communities through moments of profound uncertainty and loss.

Many of our team members have experienced the same hardships as the people they serve. Yet they have continued to show extraordinary courage, professionalism, and commitment to humanitarian action.

This report is a testament to their dedication and to the resilience of the communities they serve.

To our Palestine field team: thank you for showing up every day, even when the challenges seemed insurmountable.




ACTION FOR HUMANITY
العمل من أجل الإنسانية
Gaza Emergency
طوارئ غـــزة

FOREWORD

“The escalation of hostilities in October 2023 triggered one of the most devastating humanitarian crises in recent history. Entire communities were displaced. Homes, schools, hospitals, and critical infrastructure were damaged or destroyed. Families lost loved ones, livelihoods, and access to basic services. What followed was not only a humanitarian emergency, but a prolonged struggle for survival.

Yet throughout this crisis, and despite a so-called ‘ceasefire’ called one year ago, one thing remained constant: the resilience of Palestinian communities.

From Gaza City to Deir al Balah, from Khan Younis to Jerusalem and the West Bank, communities have demonstrated extraordinary strength in the face of unimaginable hardship. Families have continued supporting one another, local organisations have sustained frontline services, and humanitarian workers have continued responding despite enormous challenges.

Action For Humanity has been honoured to stand alongside these communities throughout this journey.

Over the past three years, our teams have delivered emergency food assistance, clean water, shelter, healthcare support, cash assistance, rehabilitation services, orphan sponsorship, seasonal aid, and psychosocial support to 1.3 million people across Palestine.

This report reflects not only the scale of humanitarian need, but the collective determination of those who refused to give up hope.”

Wassim Khmaja

Wassim Khmaja
Acting CEO of Action For Humanity





THREE YEARS AGO, THE LIVES OF MILLIONS OF PALESTINIANS CHANGED FOREVER

YOUR IMPACT AT A GLANCE

TOTAL IMPACT (OCTOBER 2023 – OCTOBER 2026)

Year	People reached	Households reached
2023 - 2024	306,867	61,373
2025	584,730	116,946
2026*	422,833	84,567
Total	**1,314,430**	**262,886**

*January - October 2026



MAKING THE DIFFERENCE

262,886
Households supported

12,500+
Displaced peoplesheltered in5 HopeCamps

629,750
Peoplereachedthroughfood assistance programming

195+
Casestreatedwith Prosthetics&Orthotic

555,170
Peoplesupported through Water,sanitationand hygiene **(WASH)** interventions

93,008
Peoplesupportedthrough healthcare programming



THE HUMANITARIAN CONTEXT

Forthree years,Palestinians in Gaza have endured devastating loss of life, continuous displacement, and the destruction of homes and civilian infrastructure as a result of Israeli bombardment and military operations.

Tens of thousands of Palestinians have been killed and injured, including thousands of children. By all accounts, we are witnessing a war on civilians. Families have been repeatedly forced from their homes, while hospitals, schools, water and sanitation systems and other critical infrastructure have been damaged or destroyed. As of September 2026, more than 1.76 million people, around 84% of Gaza's population, were living in overcrowded displacement sites or damaged and inadequate shelters.

Restrictions on humanitarian access and the destruction of essential systems have compounded the crisis. Access to food, clean water, healthcare and safe shelter remains severely constrained, while humanitarian organisations continue to operate amid insecurity, shortages and restrictions on essential supplies.

In September 2025, the UN Independent International Commission of Inquiry concluded that Israel had committed genocide against Palestinians in Gaza, finding that Israeli authorities and forces had committed four of the five genocidal acts defined under the Genocide Convention.

Three years after October 2023, and one year since a ceasefire was agreed the humanitarian crisis is far from over. Israeli attacks continue to cause civilian casualties and displacement, while families across Gaza remain dependent on humanitarian assistance for some of their most basic needs.

Against this backdrop, Action For Humanity has continued to stand alongside Palestinian communities, delivering life-saving assistance while adapting our response as needs have changed.



“OUR DAYS ARE SPENT SEARCHING FOR FOOD, AND OUR NIGHTS ARE FILLED WITH FEAR. WAR HAS TAKEN EVERYTHING FROM US.”

- AYA JALAL, GAZA



YEAR 1

2023-2024: RESPONDING TO CATASTROPHE

2023 marked the beginning of one of the most significant humanitarian responses in Action For Humanity's history.

As families fled their homes and displacement surged across Gaza, humanitarian needs escalated rapidly. AFH mobilised emergency operations focused on food security, shelter, water access, and essential household support.

Emergency Food Assistance

AFH rapidly initiated food distributions to support families struggling to access basic nutrition.

Key Achievements:

+ Vegetable baskets distributed to 11,172 displaced individuals
+ 457,885 hot meals distributed.
+ 115,241 food parcels distributed to 23,048 Households

These interventions provided critical nutritional support during the earliest stages of the crisis.



New Hope Camps: Providing Safety Amid Displacement

Recognising the scale of displacement, AFH established five temporary shelter sites in Deir Al Balah and Khan Younis.

AFH's Hope Camps provide safe, dignified spaces for Rightholders affected by conflict, displacement, and disaster. Designed to restore stability and hope, the camps offer shelter, food, clean water, healthcare, education, and psychosocial support.

AFH worked closely with local communities to ensure services are accessible, inclusive, and responsive to changing circumstances. Beyond emergency relief, Hope Camps promoted resilience through learning opportunities, child-friendly activities, livelihood support, and community engagement. They embody AFH's commitment to compassion, recovery, and long-term human development for vulnerable populations across crisis affected regions.

Together, these camps provided shelter and integrated services for 12,500 displaced individuals.





Water, Sanitation and Hygiene

Access to safe water became a critical challenge throughout Gaza.

AFH responded by:

- Installing 24 mobile toilets
- Distributing 443,550 litres of water
- Establishing solar-powered water systems
- Providing bottled water to vulnerable families

These interventions helped reduce public health risks and improve access to basic services.

Non-Food Item Assistance

AFH's Non-Food Item (NFI) assistance programme played a vital role in preserving the dignity, health, and wellbeing of crisis-affected families living in challenging conditions.

Through targeted distributions, AFH ensured that vulnerable households had access to essential items needed for daily life and protection from harsh environmental conditions. Support included clothing vouchers, enabling families to purchase garments suited to their specific needs, as well as hygiene kits to promote personal health and prevent the spread of disease. Families also received mattresses, blankets, and pillows, helping to improve living conditions and provide comfort in displacement settings. In areas with limited sanitation infrastructure, portable sanitation facilities were deployed to enhance hygiene and safeguard public health.

As a result of these efforts, AFH reached 306,867 right holders and supported 61,373 households, strengthening resilience, reducing vulnerability, and helping families maintain dignity while navigating the challenges of displacement, conflict, and humanitarian crisis.



THE CRISIS IN GAZA PROMPTED ONE OF THE LARGEST HUMANITARIAN RESPONSES IN OUR HISTORY



306,867

61,373

YEAR 2

2024-2025: DELIVERING AT SCALE

2025 marked a significant expansion of AFH's operations across Palestine.

Through integrated programming and strong local partnerships, AFH reached over half a million people during the year.

Food Security and Livelihoods
348,279 People Reached

Key interventions included:

+ 290,697 hot meals for displaced individuals
+ 42,624 food parcels distributed
+ 4,548 Fresh vegetable basket initiatives
+ Bread distributions
+ 10,410 Qurbani distributions



Water, Sanitation and Hygiene
174,513 People Reached

Water, Sanitation and Hygiene (WASH) interventions enabled 174,513 individuals to access safe water and improved hygiene services in crisis-affected communities.

Through emergency water trucking, AFH provided immediate relief to families facing critical water shortages, while solar-powered water systems delivered sustainable access to clean water in underserved areas. Water access projects strengthened local infrastructure, helping communities secure reliable and long-term water sources. To reduce health risks, AFH distributed hygiene kits containing essential items that promoted personal hygiene and safe practices. Complementing these efforts, disease prevention initiatives raised awareness of hygiene behaviours and helped mitigate the spread of waterborne illnesses.

Collectively, these interventions improved public health, enhanced community resilience, and ensured vulnerable populations could access the safe water and sanitation services necessary for a healthier and more dignified life.





Healthcare

Lifesaving support to 28,000 individuals directly and more than 100,000 individuals (indirectly) by strengthening the capacity of key healthcare facilities operating in some of the most challenging humanitarian contexts.

Assistance was delivered to Al Shifa Hospital, Al Aqsa Hospital, Nasser Hospital, public healthcare facilities, and mobile clinics, helping ensure the continued provision of critical medical services to vulnerable populations. AFH supplied essential medical supplies, emergency equipment, and patient beds, enabling healthcare providers to respond more effectively to rising medical needs. Recognising the challenges posed by disrupted infrastructure and power shortages, AFH also invested in renewable energy solutions to support uninterrupted healthcare delivery.

These interventions enhanced emergency response capacity, improved patient care, and strengthened access to quality healthcare services, helping communities receive timely and dignified treatment during times of crisis and instability.



Orphans and Child Welfare

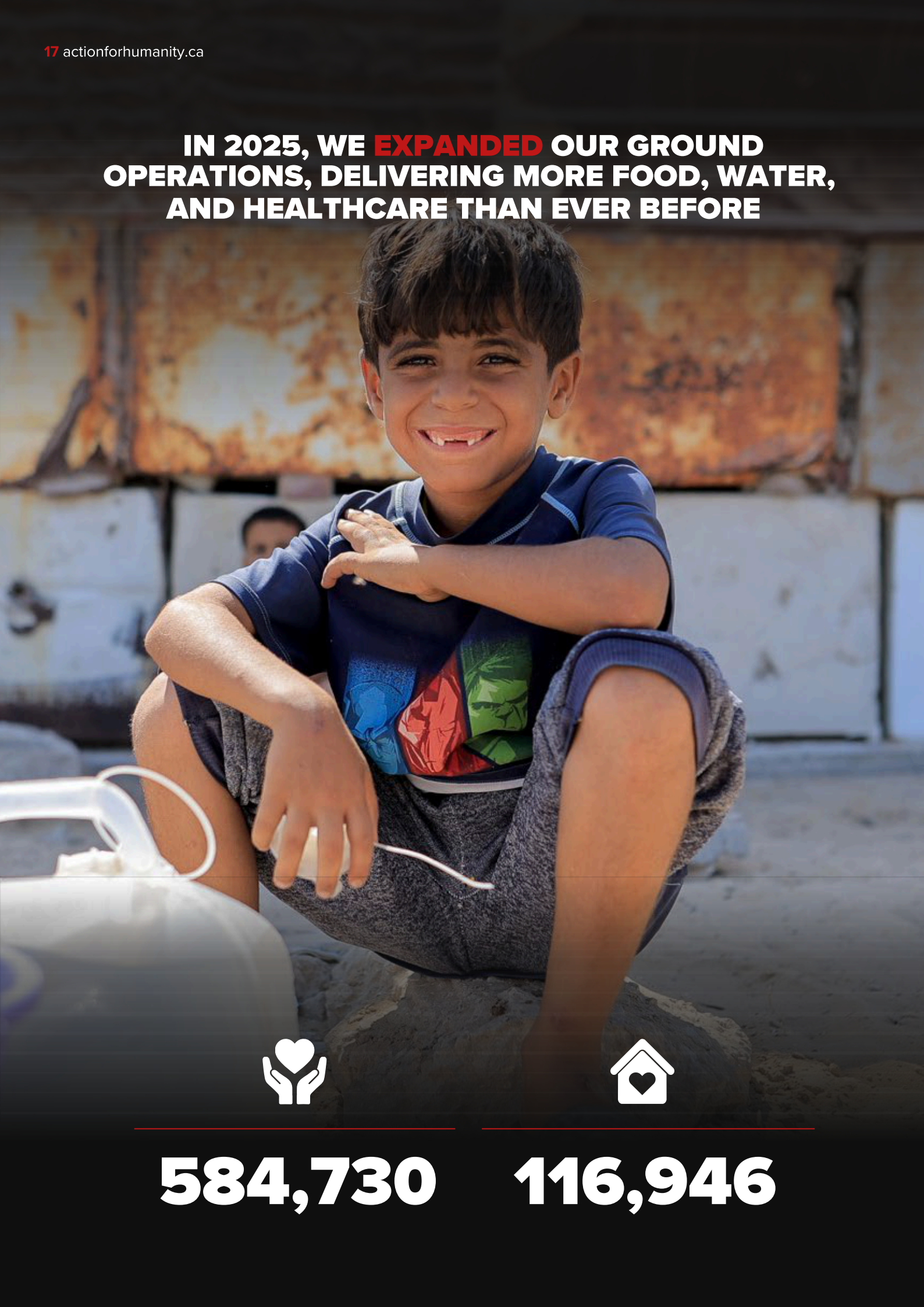
4,338 Children Supported

Support included:

+ Cash assistance
+ Orphan sponsorship
+ Eid gifts
+ Clothing support
+ Child wellbeing programmes



IN 2025, WE EXPANDED OUR GROUND OPERATIONS, DELIVERING MORE FOOD, WATER, AND HEALTHCARE THAN EVER BEFORE



584,730

116,946

YEAR 3

2025-2026: RECOVERY, RESILIENCE AND HOPE

JANUARY – OCTOBER 2026

Despite ongoing challenges, AFH continued supporting vulnerable communities through integrated humanitarian programming.

Ramadan Response

At a time when families are facing extreme hunger, limited access to clean water, and ongoing displacement, your support provided essential relief. Families were able to break their fast with warm meals, access clean water for daily use, and receive medical care where services remain limited. In the face of immense hardship, your support helped families get through each day with greater dignity.

Key achievements included:

+ 64,704 people receiving hot meals
+ 25,295 people receiving food baskets
+ 3,510 food vouchers distributed
+ 1,425 individuals receiving Zakat assistance



Water and Sanitation

AFH delivered:

+ 322,684 Right holders provided with clean drinking water
+ 2,770 Hygiene kit distributions
+ Water trucking operations
+ Public health support



Children and Families

Support included:

+ Education sessions
+ 2,185 people received mental health and pyschosocial support
+ 500 orphans supported
+ Child wellbeing programming
+ 940 people supported with eyesight screening and glasses





Rehabilitation and Inclusion

AFH expanded healthcare services through:

+ 38 prosthetic limb interventions
+ 108 rehabilitation programmes
+ Disability inclusion activities
+ Specialist healthcare interventions
+ 157 orthotic devices



Eid and Qurbani

Programming included:

+ Qurbani distributions
+ Eid support for orphaned children
+ Community wellbeing activities





IN 2026, OUR RESPONSE EVOLVED TO FOCUS ON RECOVERY, MENTAL HEALTH, AND HELPING PALESTINIAN COMMUNITIES REBUILD THEIR LIVES.



JANUARY – OCTOBER

330,000

66,000



For three years, our teams have stood alongside the people of Gaza through unimaginable loss, displacement and destruction. Through it all, our commitment has remained unchanged: to protect dignity, preserve hope and keep showing up.



“DESPITE EVERYTHING WE’VE BEEN THROUGH, WE HOLD ONTO HOPE THAT ONE DAY WE WILL RETURN HOME AND REBUILD OUR LIVES.”

- HIDAYA, JABALIA

LOOKING AHEAD

While much has been achieved, the humanitarian needs across Palestine remain immense.

AFH remains committed to:

+ Expanding food security interventions
+ Strengthening water and sanitation infrastructure
+ Increasing healthcare and rehabilitation support
+ Protecting vulnerable children
+ Supporting displaced families
+ Promoting community resilience and recovery

The journey towards recovery will take years, but AFH will continue to stand alongside Palestinian communities every step of the way.



ACTION FOR HUMANITY

15 YEARS ON

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